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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

For many years now I have been a subscriber to Internet DSL from a local independent provider that has given outstanding service, including excellent telephone land line service. The company has quickly responded to all of my issues and often helped me with problems which were not technically their responsibility. I am anxiously awaiting the installation of fiber service in my area, which is planned by my provider. The cost of the service I have enjoyed is well within reason.

There is no comparison between the service and consideration I have received and the experiences of friends who have been dealing with the giant communications companies. The large companies apparently are not very interested in helping their customers receive the best service, instead they entice new customers with special offers and often provide inferior service, especially regarding maintenance.

I depend on high speed Internet service for volunteer work as well as personal needs. Losing my current provider would be a serious inconvenience.

I now hear that my provider is in danger of losing access to the unbundled network elements which has allowed them to provide the wonderful service I have been receiving. Please do not let that happen!

Ed Micheli